

Applying to the NDIS



This fact sheet will explain:

- how to apply to the NDIS
- eligibility requirements
- information you'll need to support your application
- what happens after you apply.

If you need funded supports from the NDIS, you'll need to apply to the NDIS.

If you are eligible, you'll become an NDIS participant. We'll work with you to develop a plan based on your goals and disability support needs. Your plan will include funding for supports that will help you pursue your goals.

For more information, you can read [Our Guideline – Applying to the NDIS](#) on the NDIS website.

How to apply

To apply to the NDIS, you should contact your [local area coordinator](#) or [early childhood partner](#). They'll help you understand the eligibility requirements and help you apply. You can find a local area coordinator or early childhood partner near you on our [office location](#) page on the NDIS website.

You can also contact the NDIS directly. We can connect you to a local area coordinator or early childhood partner near you, or discuss other options. To get started, visit the [office location](#) page on the NDIS website or call us on **1800 800 110**.

We'll call the person who helps you apply your **my NDIS contact**. They'll keep supporting you as you interact with the NDIS.

Eligibility requirements

To be eligible for the NDIS, you'll need to meet our requirements for:

- [age](#): you need to be younger than 65 on the day you apply
- [residency](#): you need to live in Australia, and be an Australian citizen, permanent resident or Protected Special Category Visa holder
- [disability](#) or [early intervention](#): you need to have a permanent disability that impacts your daily life. Or, evidence that early access to supports means you'll need less supports later.

You can use the [eligibility checklist](#) on the NDIS website to see if you might be eligible. For more information, you can read [Our Guideline - Applying to the NDIS](#) on the NDIS website.

Information to support your application

To decide if you're eligible for the NDIS, we need information and evidence about you, your disability, and how it impacts your daily life.

Evidence of your age and residency

The easiest way to show you meet these requirements is to give us consent to check your Centrelink record. We'll only use this to check your age and residency.

Otherwise, you can give us copies of your official documents:

- To check your age, we can use your birth certificate, passport, driver's license, or proof of age card.
- To check your residency, we can use your Australian birth certificate, Australian citizenship or naturalisation certificate, or a passport or travel document including a valid visa.

Evidence of your disability and functional capacity

We need evidence about your disability and how it impacts your daily life. This can include assessments, reports and written statements.

The types of assessments and evidence we need will depend on your disability. You can read about [types of disability evidence](#) on the NDIS website for common examples.

Your my NDIS contact can help you understand what evidence you'll need and support you to gather it.



Who can provide evidence of disability?

Evidence of your disability should come from your treating health professional. For example, this might be your GP, paediatrician, or neurologist. Usually, we need evidence from someone who is the most appropriately qualified person to provide evidence of your primary disability, and has treated you for at least 6 months.

Your primary disability is the disability that has the most impact on your daily life.

The best person to provide evidence will depend on your primary disability. You can use our guide for [types of disability evidence](#) on the NDIS website for common examples.

For children younger than 6 with developmental delay, your early childhood partner can provide evidence.

We have [information for health professionals](#) on the NDIS website that can help your treating professionals provide good evidence.

What happens after you apply?

Once you apply, we'll decide if you are eligible or ask for more information within 21 days. We will contact you to let you know if you are eligible, how we made the decision, and any next steps.

If you are eligible, you'll become an NDIS participant. We'll set up a plan meeting with you to talk about your goals and support needs. Then, we'll work with you to [create your NDIS plan](#).

If you are not eligible to become an NDIS participant, we'll explain why, and your [review rights](#).

We can keep supporting you even if you aren't eligible for the NDIS. If you want, we can provide [community connections](#) or [early connections](#). If your situation changes or you get new information, you can apply again in the future.

For more information about applying to the NDIS, visit [ndis.gov.au](https://www.ndis.gov.au).



Notes



Fact sheet – Applying to the NDIS

For more information visit [ndis.gov.au](https://www.ndis.gov.au)

National Disability Insurance Agency



Website: [ndis.gov.au](https://www.ndis.gov.au)



Telephone: 1800 800 110



Webchat: [ndis.gov.au](https://www.ndis.gov.au)

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For people who need help with English



TIS: 131 450

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TTY: 1800 555 677



Voice relay: 1800 555 727



National Relay Service: relayservice.gov.au